

NU-STYLE
SHUTTERS
It's how we roll

User Guide

NU-STYLE ROLLER SHUTTERS
MAINTENANCE & OPERATION INSTRUCTIONS



CONGRATULATIONS
on your investment in your
premium quality Nu-Style roller shutters

OPERATION INSTRUCTIONS

Nu Style Roller Shutters are easy & simple to use, providing benefits to you & your family home or business for years to come. If the Roller Shutter becomes jammed or operates incorrectly contact Nu Style Shutters urgently for professional service assistance 1300 798 776.

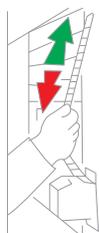
MANUAL SHUTTERS

WINDER



Turn handle to Open or Close Shutter

STRAP



Pull Strap to Open or Close Shutter

ELECTRIC SHUTTERS

WALL SWITCH

Turn switch up to open or down to close. To stop at any time, turn the switch to the neutral, middle position. Your shutter will automatically stop at the upper and lower limit, however it is recommended you return the switch to the neutral, middle position after each use.



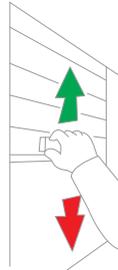
REMOTE CONTROL



To open press up arrow button to stop press middle button & to close press down arrow button.

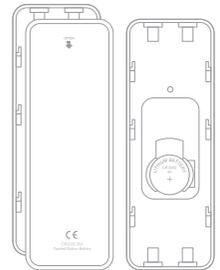
SPRING LOADED

Turn the key supplied to unlock shutter & lift to open. To close pull down on shutter bottom bar and turn the key to lock the bottom rail into the tracks in the secured shutter closed position.



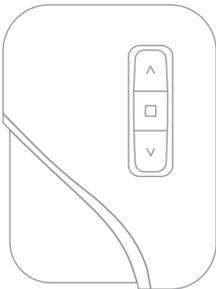
CHANGE REMOTE BATTERY

Turn to the back of the remote case and remove the rear cover of the handset by sliding it downwards. Remove the flat battery & replace with new battery, ensure you reinsert correct way up as per the battery you removed.



Battery required CR2032 3V

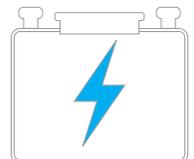
SMART DRIVE



Smart drive roller shutters have a 12v motor and are battery operated, the wall controller is the battery unit and is required to be charged using the charger supplied. Generally a full charge is 4 hours, and then recharge as required depending on the frequency of use.

UPS UNIT

If you have installed a UPS battery backup unit normally in the roof space above your shutter. In the event of a mains power failure, this unit is designed & limited to supply power to your shutter for emergency use only allowing to open or close the Shutter. A feature of this product is it will start to beep when it's been activated, when beeping stops it will mean either mains power has come back on or the unit has exhausted its power supply and will not work again until it recharges itself, when the main power returns to you home/office/business. The estimated life cycle of UPS is 2 years. After this they may stop the shutter from working until replaced.



HOW TO MAINTAIN ROLLER SHUTTERS

Always keep tracks & channels system free of obstructions, failure to do so will cause damage to your shutters which will not be covered by warranty.

Here are a few things you can do to clean and maintain your roller shutters so that they can last longer. Keep a regular visual check on your roller shutters so that you can know whenever there is a need to clean them. The advantage of the roller shutters is that they do not incur much real cost to maintain them.

3 EASY STEPS FOR CLEANING AND MAINTAINING YOUR ROLLER SHUTTERS:



STEP 1:

Open the shutter to the vented position. Wash the roller shutters with a soft cloth dipped in a mild soap solution (the same sort of soap and sponge you would wash a car with). You can use a thin haired brush or dustpan brush to clean the hard-to-reach areas. This cleaning process should be done roughly every three to six months. If you are a resident of a coastal area, then you must repeat the following every month to two months. This step will remove any dirt, sand or salt collected on the roller shutters over time.



STEP 2:

Rinse the surface, initially wiped with a soap solution, with clean water. Avoid using High Pressure cleaners within close range of the shutter as it may cause damage. After you rinse your shutters with clean water, dry them using a soft absorbent cloth or microfiber towel.



STEP 3:

Keep insects and bugs off the front face of the curtain or they may cram up and damage or dirty the slats, it is a good idea to spray a surface bug spray every 6 months. You can also use standard home grade methylated spirits to polish any scratches, stains and marks off your roller shutters.

DON'TS IN CLEANING THE ROLLER SHUTTERS

To avoid damaging your roller shutters, make sure you do not do the following:

1. Avoid using abrasive tools for example razors, scrapers.
2. Do not use any aggressive cleaners such as thinners, if you wouldn't use it on your car don't use it on your shutters.
3. Do not use high-pressure cleaning systems too close to the roller shutter, stand 1.5 to 2m away at all times
4. Avoid spraying excessive water into electric or remote shutters up into the pelmet on the motor side. The motors are moisture and weather proof, however , a large amount of forced/ pressurized water may cause an issue.

Follow the above-mentioned steps yourself and take care & clean your roller shutter properly. However, if you prefer to call us at Nu Style Shutters 1300 798 776 to professionally clean and do the maintenance your investment, the small fee is worth it.

GUARANTEE

ALUMINIUM COMPONENTS: Ten year corrosion guarantee on shutter curtain and five year corrosion guarantee on Shutter Pelmet and Tracks. Fair wear and tear excepted, as from the date of installation.

ELECTRICAL MOTORS: Only failure directly attributable to part failure and attributable to faulty workmanship is covered by the guarantee. Accident, misuse, willful damage, vandalism or acts of God are excluded. The product must have been installed by NU-STYLE SHUTTERS. This segment of the guarantee is for ten years, as from the date of installation. There is also an area of limitation of 100km from the point of distribution, thereafter travelling and accommodation (if applicable) are for account of the customer.

MECHANICAL: Only failure directly attributable to part failure and attributable to faulty workmanship is covered by the guarantee. Accident, misuse, willful damage, vandalism or acts of God are excluded. The product must have been installed by NU-STYLE SHUTTERS. This segment of the guarantee is for two years, as from the date of installation. There is also an area of limitation of 100km from the point of distribution, thereafter travelling and accommodation (if applicable) are for account of the customer.

LABOUR: 12 months only from Installation date. Height allowance is not covered under this guarantee and will be payable by the customer if required. NU-STYLE SHUTTERS accepts no responsibility for variance in colour of material from roll to roll or section to section. The guarantee is not effective unless total payment has been made in terms of this contract.

A service call out fee may be applicable at the time & other labour charges may apply under the following circumstance:

- During the initial statutory 12 month period if the problem is deemed to not have been caused by workmanship or product failure.
- After the initial statutory 12 months period until the end of the applicable warranty period.